

Dear Commissioners:

Stop hidden phone fees so I can truly compare prices of phone services. I support the petition filed by the National Association of State Utility Consumer Advocates and endorsed by other consumer advocacy organizations. CG Docket No. 04-208, Petition for Declaratory Ruling Regarding Truth-In-Billing and Billing Format, is long overdue.

Phone bills should be truthful and easy to understand. It is about time the FCC got off their duffs and will do something on all the charges that do appear on our phone bills!!!! As a consumer I suffered with some one from Hollywood Florida charging up a 5000.00 phone to my number and this person called all over the US and Canada on his computer from Hollywood Florida all charged to my number the only one that helped me was the Security with the phone company here in my City. It seems to me at the time that the FCC should have been called into a happening like this and it was a great thing that my husband was still alive at the time as I know without him to fight for me I would have been made to pay this outrageous bill. Then there was a telephone company from an area in Canada that was charging me a 350.00 bill added to my regular bill from my telephone company. One has to really look at the bill every single month as other phone companies add a long distance bill to your phone or they add call waiting to your phone when you already have these features on your phone. I had been charged for personal secretary from another phone company when I already had that feature on my package deal with my own phone company and the other phone company had a charge for 40.00 extra on the bill but I caught this in time as I did not catch the others when I paid the bill. Since the deregulation of the phone companies we have all the carpet baggers that are crawling out of the woodwork!! I never thought this was a good idea as these other so called companies are here today and good bye tomorrow or they are in operation some place in India and else where on the planet. At least in yester year we all knew where to pay the bills and where the telephone company was and who we could talk to for a charge we did not in fact charge. All of this has ruined America and the job market here and there for our stocks have suffered and the so called Wall Street which was on solid ground for many years has gone to the way side with people like World Com and Enron who took all that money and sunk the Company and the employees of their jobs and the investments the workers made in the company while they were being told to invest the big fat cats were doing all the selling till they enriched themselves and turned the company "Belly Up" while the money they socked away is in the far off banks. They are out and about and they put a true American like Martha Stewart in jail when she created jobs here in her own back yard to put the American people to work and she never sent her company to cheap labor markets did she!!!!!! Wake up FCC and do your job like you should have been doing all this time!!!!

Because this practice is tolerated by the FCC, long distance and wireless phone companies are able to hide the true cost of service. These add-ons make the advertised price of service significantly less than the amount of the check I have to write each month to pay the bill. Competition will not work if consumers cannot accurately compare prices when shopping for service.

Many states are stepping up to address this problem. They should be allowed to proceed. However, the FCC shouldn't shirk its responsibility, nor limit states from doing more.

The FCC should immediately grant the NASUCA petition to investigate billing practices, and prohibit phone and wireless companies from imposing separate monthly fees, line items or surcharges unless expressly mandated by law or the charge is expressly authorized by a governmental authority.